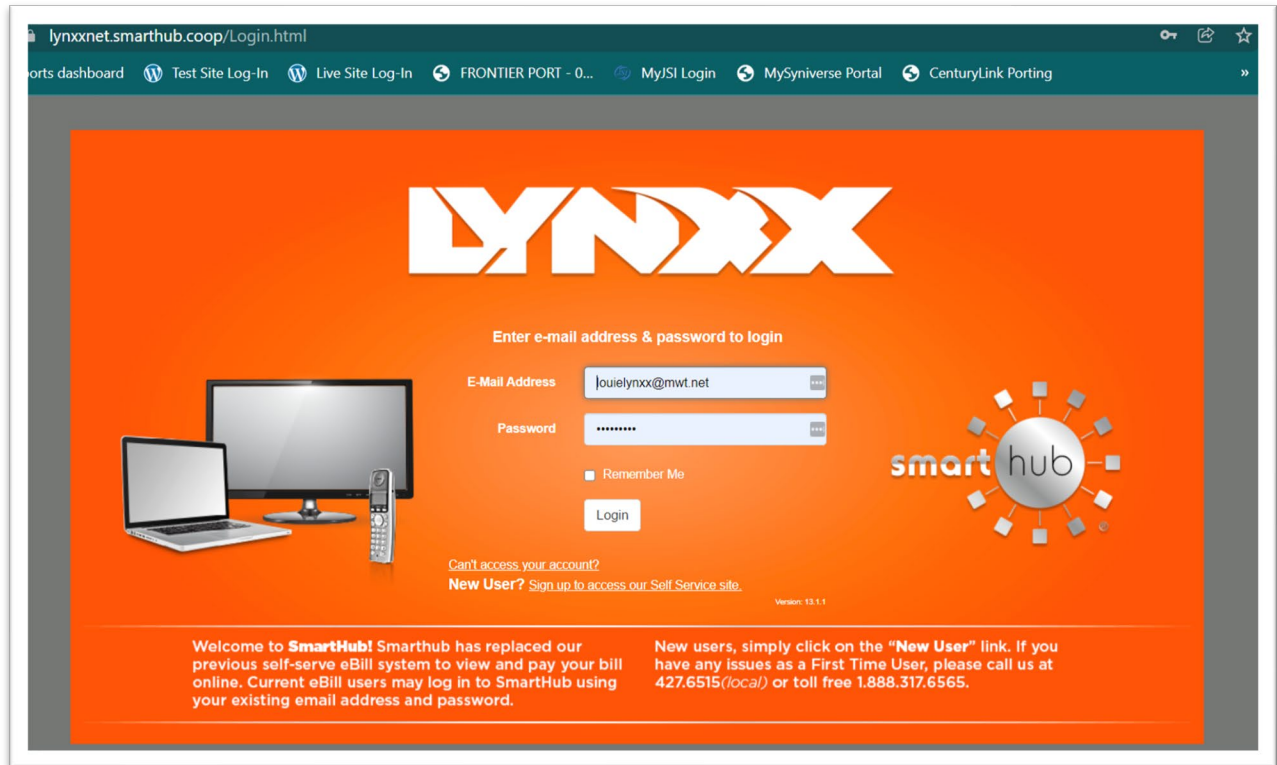


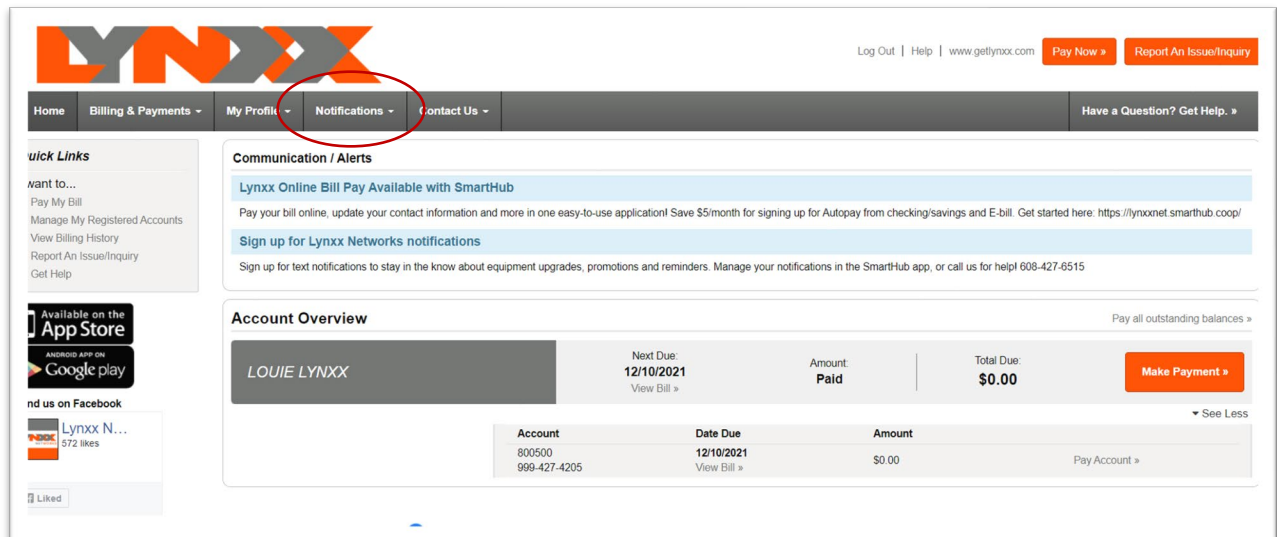
Managing Notifications in Smart Hub

Helpful notifications can be sent via e-mail or text, and will include: billing and payment alerts, appointment reminders and make you aware of any changes to your account. See the instructions to help you sign up for the notifications that are helpful to you!

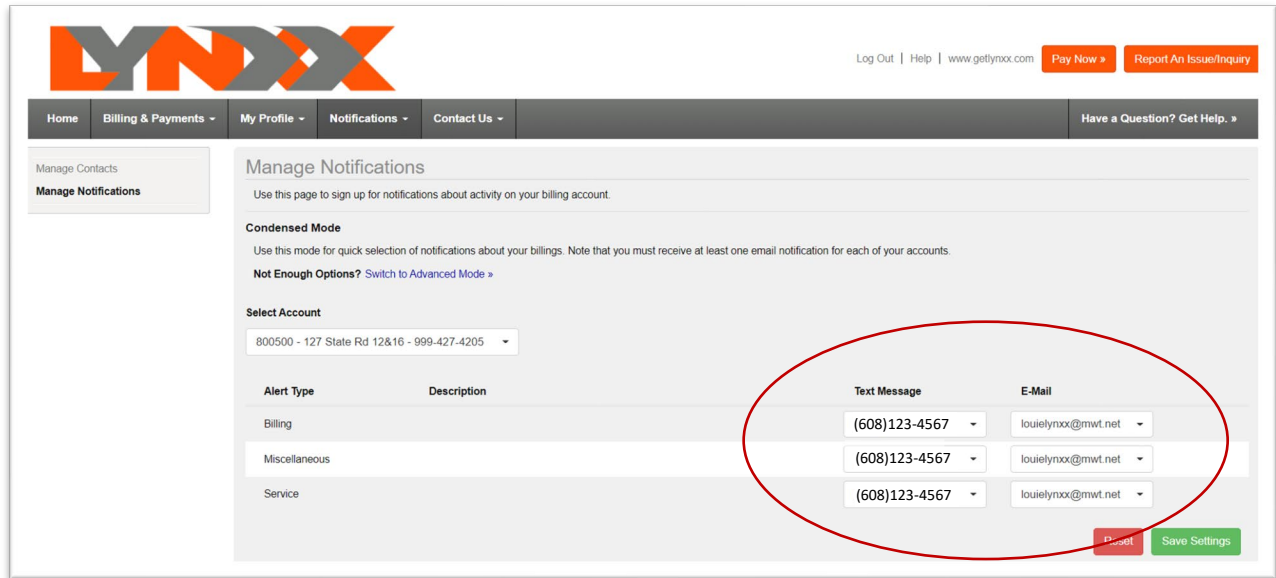
1. **Log into** your SmartHub account via www.getlynxx.com or by going directly to <https://lynxxnet.smarthub.coop/Login.html>.
 - a. If you need to set up your account, you can begin by clicking the **Sign up to access our Self Service site** link under the Login button.



2. Once you've logged in, look for the **Notifications** menu in the navigation. Hover over to see **Manage Notifications**.



- When you enter the **Manage Notifications** screen, you'll see three categories: Billing, Miscellaneous and Service. You can either use **Condensed Mode** to manage how you'd like to be notified, or click **Switch to Advance Mode** to choose more specific options. See the list below this image to see what is included in each category.
- Use the drop downs in the *Text Message* and *E-mail* columns to select the communication method you prefer. Click **Save** when finished.



Billing	Miscellaneous	Service
Billing Change	Autopay Request	Bill Estimate
CPNI Notification	Contact	Shop Service Change
Credit Card Expiration	Hint question Changed	
Declined Auto Pay	Login Change	
Nonpay Disconnect	Personal Info Change	
Payment Confirmation	Registration	
Scheduled Payment	Trouble Ticket	
Bill Availability	Unsubscribe	
Unsuccessful Payment		

If you have any questions, please contact a Customer Technology Consultant at 608-427-6515.